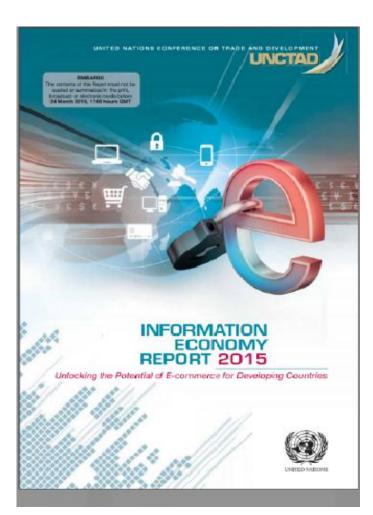
2017 Russia Competition Week

Competition Policy in the Digital Era

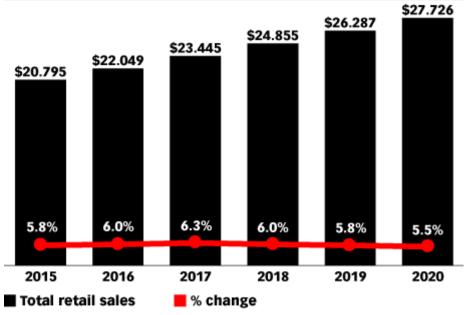
Teresa Moreira

Head, Competition and Consumer Policies Branch

UNCTAD Information Economy Report 2015



Total Retail Sales Worldwide, 2015-2020 *trillions and % change*



Note: excludes travel and event tickets Source: eMarketer, Aug 2016

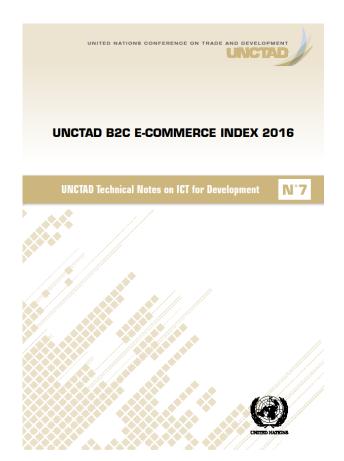
213169 www.eMarketer.com

UNITED NATIONS CONFERENCE ON TRADE AND DEVELOPMENT

UNCTAD Information Economy Report 2015 (2)

- "UNCTAD estimates suggest that global business-to-business e-commerce sales in 2015 had amounted to almost \$20 trillion, and business-to-consumer e-commerce sales, to more than \$2 trillion.
- Most of the growth was in emerging economies, with China the largest business-to-consumer e-commerce market in the world.
 Brazil, the Russian Federation, the Republic of Korea and India now ranked among the top 10 business-to-consumer markets.
- In only two years, the number of online shoppers in the top 10 business-to-consumer e-commerce markets had surged from 600 million to 850 million an increase of 40 per cent. This illustrated the rapid pace at which this market was expanding."

UNCTAD B2C E-commerce Index 2016



- Four indicators: Internet use penetration, secure servers per 1 million inhabitants, credit card penetration and a postal reliability score.
- Geographic coverage: 137 economies represent 96% of the world population and 99 % of world GDP.
- Luxembourg is the top performer in the UNCTAD B2C E-commerce Index (2nd. year).
- Top 10 economies include 6 European, 3 Asia-Pacific region and 1 North American.
- Among developing economies, 3 high-income economies Republic of Korea, Hong Kong (China) and Singapore rank the highest, followed by several Gulf States. Uruguay is the the top performer in Latin America and the Caribbean. South Africa is the front-runner in e-e-commerce readiness on the African continent (61st Index place).

Digital economy key features

- Fast moving and dynamic markets with new business models the rise of platforms, the growing sharing economy/collaborative economy, the importance of data.
- Disruptive effect and constant innovation new companies with new techniques and new products - new markets not caught by existing regulation threaten markets predictability and incumbents' status.
- Proliferation of multi-sided markets with network effects (OECD).
 (OECD).
- Regulatory issues balance between the promotion of innovation and securing its contribution to economic growth and development and maintaining a market level playing field.

Digital economy challenges for Competition law and policy

- Digital economy's dynamics and business models are different from those of the traditional economic sectors: existing/traditional Competition law techniques and tools not suited to address new markets and new businesses.
- Urgent adaptation of Competition law and policy tools to markets: economic analysis, knowledge and intelligence and enforcement. Need for IT expertise.
- Need for a multi-stakeholders' dialogue policy makers, regulators, Competition authorities, academia, business, consumer organizations. Opportunity to redesign cooperation between Competition authorities and Regulators.

The role and challenges for Competition Authorities

Focus on **preventing the creation of entry barriers**, Facilitate **entry into markets**,

Foster innovation.

Other specific challenges for Competition Authorities approach:

- Digital markets require constant redefinition of relevant markets analysis due to continuous innovation.
- Focus on entry barriers, contestability and availability of other routes to reach end-users.
- Interact with IT experts to better understand business models.
- Use international cooperation since the digital economy is global.

Challenges for Consumer Protection

- Key implications also for Consumer Protection policy:
- the role of platforms;
- mobile and online payments;
- digital content products;
- privacy and data protection;
- vulnerable consumers.



- United Nations Guidelines for Consumer Protection (2015) address these new challenges for consumers and Consumer Protection agencies across the world. OECD policy guidance are important sources of best practices.
- See also UNCTAD's work on E-commerce (and E-trade for all) and the 2017 G20 Digital Economy Ministerial Declaration ("Strengthening in the digital world").

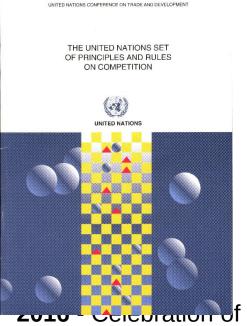
Digital economy challenges for Developing countries

- Bigger challenges for developing countries and economies in transition due to
- The expansion of e-commerce and generalization of online payments,
- The lack of physical infrastructures,
- Young and small Competition authorities with limited and tools,
- Lack of or insufficient Consumer protection legal and institutional frameworks or little experienced agencies.

International Cooperation

 Great need and opportunity for International Cooperation - UNCTAD and the UN Set of Principles and Rules on Competition (1980)

The only internationally agreed instrument in the field of Competition



Scope:

- > Rules for the control of anticompetitive practices,
- ➤ The development dimension of competition law and policy,
- > Framework for international cooperation exchange of best practices.

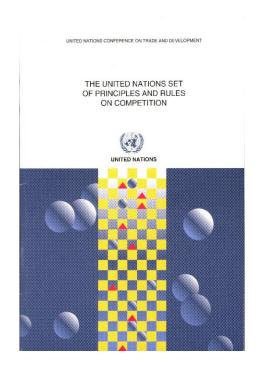
Policy

International Cooperation (2)

- 2017 UNCTAD IGE on Competition Law and Policy: a Discussion Group on International Cooperation was created.
- Scope:

to pursue the exchanges and the debate on the modalities for facilitating cooperation under Section F of the UN Set of Principles and Rules on Competition.

- Open to all member States.
- Foreseen report to the 2018 IGE meeting.



THANK YOU!

teresa.moreira@unctad.org

http://unctad.org/en/Pages/DITC/CompetitionLaw/Competition-Law-and-Policy.aspx

PROSPERITY FOR ALL

www.unctad.org

